

[REDACTED]

To: DG All IT Associates
Subject: Global CrowdStrike Falcon Anti-Virus Deployment

Importance: High

Hi All,

As part of the tasks to improve our security we have selected a new cloud based Anti-Virus tool called Falcon, from CrowdStrike Security. This is a next generation anti-virus solution that uses behavioural analytics and machine learning to block malware attacks.

The Ops team will be starting the deployment of Falcon this week, with the UK and South Africa already underway. We will be using our SCCM environment to roll out the CrowdStrike sensor, which is a small lightweight agent that has no client interface. The management and configuration of the sensor is done via the cloud management portal by the Ops team.

I do not foresee any major performance degradation issues with this deployment, however, if you do suspect Falcon is impacting a computer please raise an incident via gethelp.howden.com.

Should you have any questions please contact any of the Global IS Operations team.

Regards,

[REDACTED]
Global IS Operations Manager

[REDACTED]

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